



July/August 2007

Ref: 451143

Free phone number: 0800 015 6535

Email address: ODIsurvey@gfk.com

Dear Respondent,

Survey of the Experiences of People with Health Problems or Disabilities

The Office for Disability Issues (ODI) are interested in talking to people aged 16 or older who may have a range of health problems or disabilities. This is an important survey to find out what day to day life is like for people with health problems or disabilities. The findings of the survey will be used to develop and improve services, and better understand and meet the needs and aspirations of people with health problems or disabilities.

The ODI works across all government departments in the UK, with the aim that by 2025, disabled people in Britain should have full opportunities and choices to improve their quality of life and will be respected and included as equal members of society.

We have asked GfK NOP, a leading market and social research company, to conduct the survey on our behalf. Your home has been selected at random for inclusion in the survey and I hope that you will be able to take part. If this is not an appropriate time to answer our questions, the interviewer will be pleased to call back as your views are extremely important to us.

All of the answers you give will be treated in the strictest confidence and information will be kept private and secure. Your answers will not be passed on to anyone else and will only be shown as statistics with everyone's answers added together: no one will be able to identify you or your household. The ODI will not be given your name or address.

If you would like any more information about the survey, please ask the interviewer or call a team member at GfK NOP on free phone 0800 015 6535 (please leave a message outside of office hours) or email them at ODIsurvey@gfk.com.

I do hope that you will be able to help us with this important survey.

With many thanks,

A handwritten signature in black ink that reads 'Nicola Smith'.

Nicola Smith

Senior Research Officer

Office for Disability Issues